# PUBLIC INTEREST DISCLOSURE (WHISTLEBLOWER PROTECTION)

### Background Statement

The mission of Greater St. Albert Catholic Schools depends on all who work on behalf of children to learn, live fully, and serve others. Division employees are encouraged to act in ways consistent with the teachings of the Catholic faith. The Board of Trustees of Greater St. Albert Catholic Schools ("Board") is dedicated to the highest standard of ethical and accountable conduct, and recognizes the importance of working to deter and detect wrongdoing within the operations of the school division, and to promote public confidence in the administration of the Board. To ensure this, the Board is committed to maintaining a positive and supportive environment whereby employees can disclose potential wrongdoing, or seek advice about disclosing a potential wrongdoing, without reprisal, and are provided with clear guidance for how those disclosures may take place. Employees have a duty to report all wrongdoings or suspected wrongdoings to the Chief Officer or Designate.

On June 1, 2013, the *Public Interest Disclosure (Whistleblower Protection) Act* ("PIDA") came into force in Alberta with amendments proclaimed March 1, 2018. The purpose of PIDA is to:

- facilitate the disclosure and investigation of significant and serious matters in public entities, including school boards, that an employee believes may be unlawful, dangerous to the public, or injurious to the public interest;
- protect employees who make those disclosures;
- manage, investigate and make recommendations respecting disclosures of wrongdoings and reprisals; and
- promote public confidence in the administration of public entities.

Under PIDA, no person may make reprisals against an employee for making a disclosure, seeking advice about making a disclosure, or taking any steps under PIDA, so long as the employee is acting in good faith.

The Board is required under Section 5(1) of PIDA to establish and maintain, in accordance with PIDA, written procedures, including time periods for managing and investigating disclosures by employees of the Board. Those written procedures are set out herein.

### Procedures

- 1. Designation of Chief Officer
  - 1.1 The Superintendent of the Board is designated as the "Chief Officer" for the purpose of the overall administration and reporting required under *PIDA*.

- 2. Designation of Designated Officer
  - 2.1 The Assistant Superintendent of Human Resource Services is designated as the "Designated Officer" to manage and investigate disclosures under *PIDA*.
- 3. Application of this Policy to "Wrongdoings"
  - 3.1 This policy applies to wrongdoings in or relating to Greater St. Albert Catholic School Division, its schools, departments and employees. A wrongdoing is defined as one of the following, within or relating to the Board or its employees:
    - 3.1.1 a contravention of an Act of Alberta or Canada or the regulations made pursuant to those Acts.
    - 3.1.2 an act or omission that creates:
      - 3.1.2.1 a substantial and specific danger to the life, health or safety of individuals other than a danger that is inherent in the performance of the duties or functions of an employee; or
      - 3.1.2.2 a substantial and specific danger to the environment;
    - 3.1.3 a gross mismanagement, including an act or omission that is deliberate and that shows a reckless or willful disregard for the proper management or performance of:
      - 3.1.3.1 public funds or a public asset;
      - 3.1.3.2 the delivery of a public service, including the management or performance of:
        - 3.1.3.2.1 a contract arrangement identified or described in the regulations, including the duties resulting from the contract or arrangement of any funds administered or provided under the contract or arrangement;
        - 3.1.3.2.2 the duties and powers resulting from an enactment identified or described in the regulations or any funds administered or provided as a result of the enactment; or
      - 3.1.3.3 employees, by a pattern of behavior or conduct of a systemic nature that indicates a problem in the culture of the organization relating to bullying, harassment or intimidation.
    - 3.1.4 a wrongdoing prescribed in the regulations;
    - 3.1.5 knowingly directing or counselling an individual to commit a wrongdoing mentioned in the above clauses.
- 4. No Reprisals
  - 4.1 an employee who, in good faith:
    - seeks advice about making a disclosure;
    - makes a disclosure;
    - co-operates in an investigation of wrongdoing;
    - declines to participate in a wrongdoing; or
    - does anything in accordance with this Act;

will not be subject to any adverse employment action including dismissal, layoff, suspension, demotion, transfer, discontinuation or elimination of a job, change of job location, reduction in wages, changes in hours of work, reprimand, or any other measure that adversely affects the employee's employment or working conditions, including threats to do any of the above.

- 4.2 An employee may make a written complaint to the Public Interest Commissioner ("Commissioner") if the employee alleges that a reprisal has been taken or directed against the employee. The written complaint must, be made on the prescribed PIDA Complaint or Reprisal Form available at <u>www.yourvoiceprotected.ca</u>. Employees may contact the Public Interest Commissioner for advice toll-free at 1-855-641-8659 or via email at <u>info@pic.alberta.ca</u>.
- 4.3 No action lies against the Board or an employee of the Board for making a reasonable human resource management decision in good faith.

# 5. Disclosures

- 5.1 Employees seeking advice on potential disclosure under PIDA and this Policy shall be referred to the Chief Officer, or the Designated Officer, or the employee's Supervisor or the Office of the Public Interest Commissioner who shall provide the employee with information on PIDA, this Policy, the requirements of PIDA and this Policy, and other alternative processes for resolution of the employee's concern. (The Office of the Public Interest Commissioner can be contacted toll free at 1-855-641-8659 or via email at info@pic.alberta.ca )
- 5.2 When employees reasonably believe that they have information that could show that a wrongdoing has been committed or is about to be committed, or who has been asked to commit a wrongdoing, may make a disclosure to the Designated Officer, the employee's Supervisor- or directly to the Public Interest Commissioner in accordance with the established procedures. (Employees may make a disclosure of wrongdoing directly to the Public Interest Commissioner using the on-line web-form at www.yourvoiceprotected.ca )
- 5.3 At the time an employee makes a disclosure to the Designated Officer or their Supervisor, the employee may also make the disclosure to the Public Interest Commissioner ("Commissioner") and advise the Commissioner that the disclosure has been made to the employee's Designated Officer. The disclosure form to the commissioner can be found at the following link. (https://yourvoiceprotected.ca/wp-content/uploads/2014/04/Online-Disclosure-Form.pdf.)
- 5.4 An employee may only disclose directly to the Commissioner and circumvent their Chief Officer and Designated Officer if:
  - 5.4.1 The employee has made a disclosure in accordance with the procedures set forth in this policy and an investigation concerning the disclosure has not been completed in accordance with these procedures.

- 5.4.2 The employee has made a disclosure in accordance with the procedures set forth in this policy and the matter has not been resolved within the time periods established under these procedures.
- 5.4.3 The employee has made a disclosure to the Designated Officer, however is unable to complete the procedures because of a reprisal directed towards the employee, or reasonably believes a reprisal is likely to be taken or directed towards them if the disclosure be made in accordance with these procedures.
- 5.4.4 The employee reasonably believes that a matter constitutes an imminent risk of a substantial and specific danger to the life, health or safety of individuals, and there is insufficient time to make a disclosure to the Designated Officer. However, in these circumstances, the employee must as soon as is reasonably practicable, disclose the matter to the Designated Officer. The disclosure form to the Commissioner can be found at the following link: (<u>https://yourvoiceprotected.ca/wp-content/uploads/2014/04/Online-Disclosure-Form.pdf</u>). For a disclosure to the Designated Officer, please use form in Appendix A.
- 5.4.5 The employee has made a disclosure in accordance with this Policy, the investigation has been completed, a final decision has been issued in respect of the disclosure and the employee is dissatisfied with the decision.
- 5.4.6 The subject matter of the disclosure involves the employee's Chief Officer or Designated Officer.
- 5.5 In the event that disclosure to the Assistant Superintendent of Human Resource Services as the Designated Officer is not appropriate due to a conflict of interest with respect to the nature of the disclosure or the person involved, the Designated Officer shall request the Chief Officer to designate an alternate Designated Officer for that disclosure. The alternate Designated Officer shall have all the powers of the Designated Officer for the purpose of that disclosure.
- 5.6 In the event of a disclosure to the Designated Officer concerning the conduct of the Chief Officer, or concerning which the Chief Officer has a conflict of interest, the Designated Officer (or alternate Designated Officer where the subject matter of the disclosure involves the Designated Officer) shall:
  - 5.6.1 Advise the Board Chair of the nature of the disclosure, whereupon the Board may authorize an investigation into the disclosure.
  - 5.6.2 Advise the Commissioner of the disclosure and its referral to the Board and seek advice from the Commissioner concerning whether the disclosure should be referred to the Commissioner.
- 5.7 If the Designated Officer reasonably believes that the matter to which the disclosure relates constitutes an imminent risk of a substantial or specific danger to the life, health or safety of individuals, or to the environment, the Designated Officer shall as soon as reasonably practicable refer the disclosure to the Commissioner.
- 5.8 Notwithstanding whether a disclosure is referred to the Commissioner, where the Designated Officer is aware of:

- 5.8.1 a disclosure relating to an imminent risk of a substantial or specific danger to the life, health or safety of individuals, or to the environment; or
- 5.8.2 that the alleged wrongdoing, if true, may threaten the welfare of students, staff, or the safe and caring environment of the school,

the Designated Officer shall also ensure that appropriate persons within the Board have sufficient information to abate that risk.

- 5.9 Where at any point following a disclosure, the Designated Officer has reason to believe that the alleged wrongdoing, if true, could potentially give rise to the Superintendent being of the opinion that the welfare of students is threatened by the presence of the teacher, the Designated Officer shall advise the Superintendent of the alleged wrongdoing for consideration of a possible administrative suspension under section 213(2) of the *Education Act*.
- 5.10 Where in the course of an investigation, the Designated Officer has reason to believe that an offence has been committed under an Act or regulation of the Province of Alberta, or under an Act or regulation of the Parliament of Canada, the Designated Officer shall report the potential offence to the appropriate law enforcement authorities. and to the Minister of Justice and Solicitor General.
- 5.11 If more than one disclosure of wrongdoing is received by the Designated Officer in respect to the same matter, a single investigation may be conducted into the wrongdoing.
- 5.12 Where, in the course of an investigation, the Designated Officer has reason to believe that another wrongdoing has been committed or may be committed, the Designated Officer shall investigate that other potential wrongdoing as if a disclosure had been made.
- 5.13 Anonymous disclosures will be dealt with in accordance with the provisions of this Policy.
- 6. Investigations
  - 6.1 The Designated Officer may request advice from the Commissioner with respect to the management and investigation of a disclosure.
  - 6.2 Upon receiving a disclosure, the Designated Officer shall make a decision whether to investigate.
  - 6.3 Where the Designated Officer is of the opinion that the subject matter of a disclosure would be more appropriately dealt with by a department of the Government of Alberta, an office of the Legislature, or another public entity, the Designated Officer shall report the subject matter of the disclosure to the Designated Officer of that other entity.
  - 6.4 Should the subject matter of the disclosure be more appropriately dealt with according to another policy or procedure of the Board, another Act, or regulation, or procedures under a collective agreement or employment contract, the Designated Officer may decline to investigate under the parameters of this policy.

- 6.5 The Designated Officer may utilize both internal personnel and external resources, for the purpose of conducting the investigation, subject to the compliance with all statutory and/or regulatory obligations.
- 6.6 The Designated officer, and any person conducting an investigation on their behalf, may interview any person and shall have access to any document of the Board necessary for the investigation.
- 6.7 The Designated Officer shall ensure all disclosures, and information gathered in the course of investigating disclosures, including the identity of the person making the disclosure, those alleged to have committed the wrongdoing and witnesses, are maintained in confidence and disclosed only:
  - 6.7.1 as necessary for this policy and to conduct the investigation in accordance with the principles of procedural fairness and natural justice;
    6.7.2 in accordance with PIDA or any other statute;
  - 6.7.3 if the disclosure of that information is necessary due to an imminent risk of a substantial and specific danger to the life, health or safety of individuals, or to the environment.
- 6.8 Investigations shall be conducted in accordance with the principles of procedural fairness and natural justice one's legal right to be treated fairly.
- 6.9 The Designated Officer may decline to investigate where the disclosure:
  - 6.9.1 is clearly frivolous or vexatious, not been made in good faith, has not been made in a timely enough manner to permit an investigation, or does not deal with a wrongdoing;
  - 6.9.2 relates to a decision, action or matter that results from a balanced and informed decision-making process on a public policy or operational issue; or
  - 6.9.3 does not provide adequate particulars about the wrongdoing to permit the conduct of a fair and effective investigation.
- 6.10 The Designated Officer is not required to investigate a disclosure or, if an investigation has been initiated, may discontinue the investigation if more than 2 years have passed since the date that the wrongdoing was discovered.
- 7. Timelines
  - 7.1 The Designated Officer shall acknowledge receipt of the disclosure or complaint of reprisal to the employee making the disclosure or complaint within five (5) business days from receipt of the disclosure or complaint. An employee who submitted a disclosure of wrongdoing or complaint of reprisal shall be advised, no more than 10 business days from the date on which the disclosure of wrongdoing or complaint of reprisal is received, of whether an investigation will be undertaken.
  - 7.2 The investigation must be concluded and the investigation report provided to the Chief Officer not more than 110 business days from the date on which the disclosure of wrongdoing or complaint of reprisal was received.
  - 7.3 These timelines may be extended by the Chief Officer provided that the total extensions granted do not exceed the overall time period for investigation and

provision of the investigation report by more than 30 business days, or for a longer period of time if permitted by the Commissioner.

# 8. Report

- 8.1 The Designated Officer shall provide a written investigation report to the Chief Officer detailing whether the disclosure was substantiated, and provide recommendations on corrective action.
- 8.2 Where the Designated Officer is considering a recommendation to the Superintendent that the Superintendent exercise authority delegated to him or her by the Board to suspend or terminate a teacher or administrative designation under the *Education Act*, the Designated Officer shall consult with other Division staff typically responsible for such recommendations concerning the necessary process. In such event, the written investigation report shall be provided to the Superintendent in the course of any process under the *Education Act* for the Superintendent to consider that recommendation.
- 8.3 The Chief Officer shall consider the recommendations in the investigation report, and shall be responsible for determining what action, if any, including disciplinary action, shall be taken. The Chief Officer shall follow up with the employees responsible to ensure those actions are taken.
- 8.4 The person making the complaint shall be advised when the investigation is completed, the recommendations made in the written investigation report, and the Chief Officer's actions resulting from the written investigation report.
- 9. Good Faith
  - 9.1 An employee who submits a disclosure of wrongdoing or complaint of reprisal must act in good faith. Good faith describes that state of mind denoting honesty of purpose, being faithful to one's duty or obligation, or an honest intention to abstain from taking any advantage of another.
  - 9.2 An employee who knowingly makes deliberately false and/or malicious allegations of wrongdoing may be subject to disciplinary action up to and including termination of employment.
- 10. Annual Reporting
  - 10.1 The Chief Officer will prepare a report annually on all disclosures that have been made to the Designated Officer. This annual report will be available to the public on request and will be subject to the reporting requirements of Alberta Education, and all laws and regulations regarding personal privacy. The annual report will include the following information:
    - 10.1.1 the number of disclosures received by the Designated Officer;
    - 10.1.2 the number of disclosures acted on; and
    - 10.1.3 the number of disclosures not acted on by the Designated Officer;
    - 10.1.4 the number of investigations commenced by the Designated Officer as a result of disclosures;

- 10.1.5 in the case of an investigation that results in a finding of wrongdoing, a description of the wrongdoing and any recommendations made or corrective measures taken in relation to the wrongdoing or the reasons why no corrective measure was taken.
- 10.2 Chief Officers are restricted from publicly identifying, in their annual report, an employee who sought advice, made a disclosure, or made a complaint of reprisal and from disclosing individually identifying health information.
- 11. Policy Communication
  - 11.1 The Chief Officer will ensure that this policy is reviewed with all employees and made accessible to them prior to the start of each school year.
- 12. The Designated Officer will take all necessary steps to ensure, to the extent possible, the confidentiality of the identity of the individual who made the disclosure and the identity of the employee who is the subject of the disclosure.

Legal Reference: Public Interest Disclosure (Whistleblower Protection) Act (PIDA) Public Interest Disclosure (Whistleblower Protection) Regulation <u>https://yourvoiceprotected.ca/resources/public-interest-disclosure-whistleblower-protection-act/</u> Section 213(2), Education Act

Implemented: April 28, 2014

Appendix A

# GREATER ST. ALBERT CATHOLIC SCHOOLS

## DISCLOSURE OF WRONGDOING TO DESIGNATED OFFICER FORM

# General Contact Information Name: Mailing Address City Province Preferred Telephone Work Home Alternate Telephone E-mail

How do you prefer to receive communication in regards to the Disclosure?

Phone E-mail Mail

Name of School

Please provide as much information as possible about the person(s) or organization alleged to have committed the wrongdoing, or about to commit the wrongdoing, or where the wrongdoing occurred or is about to occur:

Name	Title	
Organization		
Organization Address		
City	Province	Postal Code
Work Telephone	E-mail	

Please provide a description of the wrongdoing including all relevant details, dates and locations the wrongdoings occurred or about to occur, and all parties involved:

### Declaration

I believe that all the information provided is true to the best of my knowledge\*

Signature

Current Date

\* Knowingly making a false or misleading statement is an offence pursuant to the Act.